

## Actions taken to fulfil the objectives of the carer support review

Desired Outcome	Recommendation	Action taken
Carers have access to support services that meet their needs.	Nottingham City Council continues work to explore what activities the local authority can make available to young carers at little/ no cost.	Discussions are ongoing, and any information gathered will be shared with those who organise activities for Looked After Children. The possibility of free or subsidised leisure passes for young carers is being investigated.
	Councillors explore whether ward councillor budgets can be used to fund activities for young carers and if so, identify ways of encouraging councillors to consider this as an option for use of their ward councillor budget.	Whilst the 2019/2020 ward councillor budget has not yet been confirmed, Councillors will highlight to Neighbourhood Development Officers that should any such requests be received, they are suitable to receive Councillor funding.
	Carers Federation and Carers Trust work together to explore opportunities for jointly engaging with GPs on carer issues.	All GP Services in Nottingham City have been contacted, and around ten have been visited in person to talk about the services available and add information leaflets to notice boards.
	In addition to continued signposting to training provided by other providers, Carers Trust explores holding falls and handling training for carers alongside carer support workers.	Training was due to be held in Rushcliffe in Autumn, but was withdrawn due to capacity issues. It is hoped to be rescheduled for March 2019, and that the training will be open to Nottingham City carers as well.
	Nottingham City Council explores whether access to transport for carers can be incorporated into work being led by the Older Peoples Champion on loneliness.	In light of changes to transport offers to other groups and a lack of budget, this recommendation has not been progressed.
	Carers Trust trial holding support groups in the evening.	The first evening session was held in November 2019. The trial of evening sessions is ongoing.

<p>Young people with caring responsibilities are identified at an early opportunity and given access to appropriate support.</p>	<p>Carers Federation speak to the Nottingham Schools Trust about ways of engaging its primary schools on young carer issues.</p>	<p>A training package has been implemented, and links made with Heads of schools and Academy Trusts. Quarterly networking meetings are held, and this relationship is very positive, with lots of referrals for the services received in from schools. Work is also taking place regarding the transition from Primary to Secondary education, and there are currently Carer Champions in 38 city schools.</p>
<p>Carers are aware of services available to support them in their caring role.</p>	<p>Nottingham City Council promotes carer support services in ward newsletters, with a particular focus on services available in that ward.</p>	<p>Whilst Councillors don't have a great deal of editorial control over newsletter content, Councillor Peach will ask Councillor Trimble to raise this with Neighbourhood Development Officers to include ward specific support services.</p>
	<p>Nottingham City Council explores opportunities for promoting carer support services in The Arrow.</p>	<p>This is being progressed with Jamie O'Malley (Corporate Communications Manager – Nottingham City Council).</p>
	<p>Nottingham City Council ensures that awareness of carer support services is included in training for homecare workers.</p>	<p>This is being progressed with Ann Ashworth (Contracts Officer – Nottingham City Council).</p>
<p>There is an efficient way for carers to provide relevant information to inform decision making about support for the carer and the cared for person.</p>	<p>Carers Trust explores opportunities for sharing information with social care teams to reduce the amount of times that carers need to provide the same information and to share relevant information about carers to inform social care decisions about care packages for the cared for person.</p>	<p>Trials of information sharing started in August / September 2018 and this is working very well so far.</p>
<p>The needs of carers are taken into account during decision making on the commissioning and provision of mental health services.</p>	<p>The Health Scrutiny Committee raises the impact on carers when scrutinising access to mental health services.</p>	<p>Clerk has noted, this has been added to the formal recommendations.</p>